

# The Georgia Emergency Communications Conference

Athens, Georgia

September 14-17, 2009



GEORGIA



*United We Stand*

Sponsored by the  
Georgia Chapters of  
APCO and NENA





Dear Public Safety Professionals,

Georgia APCO and NENA have joined together to sponsor the Georgia Emergency Communications Conference, a joint training event and vendor exhibition, in 2009 and 2010 in Athens, Georgia. This initiative is in response concerns about the number of conferences conducted each year. Our goal is to provide the opportunity for our members to network with their colleagues at a single dynamic event each year. In the past, both organizations have held separate training events (sometimes four a year) around the state, taxing the resources of both our public safety members and our corporate supporters. By combining our efforts, we can provide a higher level of quality and service to all our constituents, as well as attracting a more diverse attendance, from line-level operators to Directors, Commissioners, Sheriffs and everyone in between. We would like to invite you to register for the Georgia Emergency Communications Conference and Exhibition to be held the week of September 14-17, 2009.

The tremendous joint cooperation and effort by members of both organizations will allow more public safety professionals, especially line-level personnel, to take advantage of world-class training and networking opportunities. On Monday, September 14, we are proud to present a day-long presentation from the Center for Missing and Exploited Children. This is a program that is always in high demand, and normally offered on a first-come, first-served basis at the Center's headquarters in suburban Washington, D.C.. We have also confirmed Jim Sayih, of 911 Fitness for a day-long session on fitness and exercise for public safety personnel. Jim was recently recognized by the President's Council on Physical Fitness. Our committee is reaching out to more well-known figures from across the country, in an effort to bring you the best, most enriching and inspiring presentations possible. As soon as these speakers are confirmed, we will be sure to let you know.

Public Safety Vendors from around the country will display their newest and most up-to-date equipment at our Vendor Exhibition on Tuesday. We are happy to offer a free pass to the Vendor Exhibit to anyone with decision-making authority who wishes to attend. Please invite your Sheriff's, Chiefs, Commissioners, City Managers, Mayors, and anyone else who has an interest in the equipment and technology you need to make your Communications Center as effective, efficient, and responsive to your agencies customers as possible. Our exhibitors can help provide first-hand information about their products to the people who control your budget.

Enclosed in this packet is a wealth of information on the conference and vendor show. Our host facility, the Classic Center has an outstanding facility that will allow us to provide you with an outstanding conference and great vendor exhibit. Our plans will bring timely and valuable information to attendees from all levels and disciplines of public safety while maintaining our focus on emergency communications.

Angela Bowen,  
Joint Conference Co-Chair and Agenda Coordinator

# The Georgia Emergency Communications Conference & Vendor Exhibition

September 14-17, 2009



Athens, Georgia

## *What is GECC?*

The 2009 Georgia Emergency Communications Conference is the first installment in a collaborative effort between the Georgia Chapters of the APCO and NENA. We have entered into a memorandum of agreement for 2009 and 2010 to host a joint training conference and vendor exhibit in September of each year. Both Conferences will be held at the Classic Center in Athens, Georgia.

## *Who are APCO and NENA?*

APCO, the Association of Public Safety Communications Officials, and NENA, the National Emergency Number Association, are the two leading professional organizations for public safety communications. With a combined membership of more than 20,000 members, both Associations strive to bring effective, efficient, and direct access to emergency services to every citizens in every part of the country by providing training, guidance, and support to Public Safety Answering Points across the country and around the world.

## Who attends the Conference?

In addition to Communications personnel at all levels, we are also inviting members of the Association of County Commissioners, Municipal Association, Sheriff's Association, Police Chiefs Association, Fire Chiefs Association, and Emergency Management Association and other members of the public safety community.

## Conference Registration Information

Register early for a chance to win a fabulous door prize! Everyone who submits a paid registration before July 31, 2009 will be entered to win a special door prize provided by one of our wonderful vendors. Door prizes will be drawn at the vendor hall opening ceremonies on Monday evening. Meals and functions are included in day pass registration fee. **Extra meal tickets are available for guests, but must be purchased in advance. Since we have to provide information to the catering staff about the number of meals to be served, no meal tickets will be sold on-site.**

### Registration Fees

Full Registration	\$95.00
Day Pass	\$50.00
Extra Banquet Tickets (Thursday)	\$30.00
Extra Luncheon Tickets (Tuesday)	\$20.00

# Conference Agenda

Speakers and sessions on this agenda are tentative at the time of printing. Check our website for regular updates. All sessions will be held at the Classic Center unless otherwise noted.

## **Sunday, September 13, 2009**

1600-1800 Early Registration

## **Monday, September 14, 2009**

0800-0830 Registration  
0830-1200 Super Session—*Missing and Exploited Children*  
1200-1300 Lunch Provided  
1300-1700 Super Session—*Missing and Exploited Children, Continued*  
1600-1800 Vendor Registration and Set-up  
1800-2100 Opening Ceremonies and Welcome Reception with Vendors

## **Tuesday, September 15, 2009**

0800-0900 Registration and Continental Breakfast in the Vendor Area  
0900-1000 New Product Showcase  
1000-1200 Exclusive Vendor Show Hours  
1200-1300 Lunch with the Vendors  
1300-1700 Super Session Training  
1700-1800 User's Group Meetings  
1900-2300 Dinner and a Movie—Holiday Inn Ballroom

## **Wednesday, September 16, 2009**

0800-0900 Registration  
0900-1200 Break Out Training Sessions\*  
1200-1300 Lunch on your own  
1300-1700 Break Out Training Sessions\*  
1700-1800 User's Group Meetings  
1900-2300 Bingo Night—Holiday Inn Ballroom

## **Thursday, September 17, 2009**

0800-0900 Registration  
0900-1200 Super Session-*Public Safety's Responsibilities to People with Disabilities*  
1200-1300 Lunch on your own  
1300-1700 Super Session Training  
1800-2000 Awards Banquet and Closing Ceremonies  
2000-2300 Casino Night at the Classic Center

\*Three (3) training tracks will run simultaneously during the break out training sessions. Each track will appeal to a different rank or discipline of public safety. Exact topics to be announced after April 1, 2009. Check the website for regular updates.

# Conference Registration

Name (First, MI., Last) \_\_\_\_\_  
(As you would like it to appear on your badge)

Title \_\_\_\_\_  
(As you would like it to appear on your badge)

Agency \_\_\_\_\_

Street Address \_\_\_\_\_  
(Suite Number)

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Phone Number \_\_\_\_\_ (Daytime) E-Mail \_\_\_\_\_

Are you a member of

APCO \_\_\_\_\_ (Membership Number)  NENA \_\_\_\_\_ (Membership Number)  Ga. 911 Dir. Assoc.

Please select your registration:

Full Registration \$95.00  Day Pass \$50.00  Mon.  Tues.  Wed.  Thurs.

I require special accommodations. Please list: \_\_\_\_\_

Payment Enclosed \$ \_\_\_\_\_  Please Invoice Me

All registrations must be received by September 1, 2009. Refunds are available. A \$25.00 administrative fee, will be charged after August 1 until September 1. No refunds will be issued after September 1, 2009. We must pay our suppliers and speakers based on the anticipated number of attendees and do not have the financial resources to cover refunds after September 1, 2009. Attendee substitutions may be made at any time.

Everyone who submits a paid registration before July 31, 2009 will be entered to win a special door prize provided by one of our wonderful vendors. Door prizes will be drawn at the vendor hall opening ceremonies on Monday evening. **Meals and functions are included in day pass registration fee.**

**Return to:**

**Yolanda Callaway  
c/o Greene County 9-1-1  
1180 C. Weldon Smith Drive  
Greensboro, GA 30642  
Fax: (706) 453-1259**

# Hotel Information

The Holiday Inn, Athens is our host hotel. Accommodations are available at conference rates at The Holiday Inn, Holiday Inn Express, and Hilton Garden Inn. All attendees and vendors are responsible for their own reservations. You may call 1-800-HOLIDAY for reservations, or contact the hotels directly at the numbers below. Conference rates range from \$82-\$119 per night. Be sure to mention code **ANA** to get the conference room rates.

## **The Holiday Inn      706-549-4433**

Located in the heart of vibrant Downtown Athens, Georgia, travelers will immediately appreciate the well-appointed amenities of this outstanding full service hotel. Adjacent to the University of Georgia and equally close to all downtown attractions, the Holiday Inn Athens central location allows easy access to all points of interest. Less than four miles to Ben Epps Regional Airport, the hotel offers complimentary shuttle service within a five-mile radius for all registered guests. We are located on the corner of Broad Street and Lumpkin Street in the heart of the Downtown Athens and just 90 minutes from Metro Atlanta. The Ginkgo Tree Restaurant & Lounge serves breakfast, lunch and dinner daily, offering tasty southern cuisine. Sumptuous breakfast and lunch buffets with multiple options are available daily. Unwind with our nightly drink specials and ever changing Tapas Menus. We also offer in room dining with full menu selections for your added convenience.

## **The Holiday Inn Express      706-546-8122**

Conveniently located just two blocks from the University of Georgia in the heart of downtown Athens. All rooms include a free Express Smart Breakfast Bar in the Great Room each morning for all registered guests. Other features include: high speed internet access in all guest rooms, free local phone calls, state of the art exercise facility, business center, outdoor pool (open Memorial Day to Labor Day). All guest rooms are accessible via interior corridors with your choice of one king size bed with sleeper sofa or two double beds, smoking or non-smoking. The hotel offers ample complimentary parking for overnight guests and meeting attendees

## **The Hilton Garden Inn      706-353-6800**

The premiere hotel in Northeast Georgia, located in the heart of historic downtown Athens. The Hotel is across the street from The Classic Center, the premiere convention and performing arts center in Athens. Our hotel is within walking distance to downtown restaurants, shops and a world renowned music scene. The Hilton Garden Inn Athens hotel is less than two blocks from the University of Georgia. Guestrooms that include a spacious work desk, 2 phones (each with two lines) data port and voice mail. You have a choice of a spacious king or two queen beds; and each guest room offers complimentary high speed internet, a hospitality center with microwave, refrigerator, and coffeemaker. Other amenities are in-room iron and ironing board, hairdryer, and 26" television which includes complimentary HBO, ESPN, Disney Channel and the Weather Channel. The hotel business center and fitness center are both accessible 24-hours a day. The American Grille offers outstanding breakfast choices in a relaxed atmosphere.



## Georgia Emergency Communications Conference Call for Papers

The 2009 Georgia Emergency Communications Conference (Sept. 14-17, 2009) is a networking event for public-safety communications professionals to explore the most critical issues affecting the industry. The Call for Papers invites APCO and NENA members, industry associates, business professionals and educators to submit a written presentation for development into an educational program, workshop or roundtable discussion.

### **How to submit your program idea**

The entry should include

1. The suggested topic in which the presentation applies. The topics are as follows, and represent the core elements of our members and the critical issues currently present in the public-safety communications industry.
  - ◆ Emergency Communications First-level Operations (including law enforcement, fire, EMS, and emergency management and disaster response, the view from the field, etc.)
  - ◆ Effective Practices and National Standards
  - ◆ Training, Career and Personal Development
  - ◆ Life-Work Balance (stress management, coping with shift work, etc.)
  - ◆ Technology and Technological Topics
  - ◆ Supervisory and Management
  - ◆

**Note: We welcome submissions on subjects that do not directly apply to the above topics, but that would still be relevant and educational for our attendees.**

2. A biography of the presenter
3. If applicable, information about proposed co-presenters or panel members
4. A suggested title
5. A brief description of the presentation in 25 words or less.
6. The suggested learning format (classroom-style or roundtable discussion or other)
7. Three guarantees of what an attendee will learn by participating in your session
8. Date and place where program was last presented and any date and place you intend to present prior to The 2009 Georgia Emergency Communications Conference.

### **Evaluation**

Georgia Emergency Communications Conference Committee (GECCC) will evaluate program topics based on six criteria

1. Subject timeliness
2. How thought-provoking the subject is
3. Relevance to sound management and business practice
4. Presentations defined focus
5. Practicality of presentation's application
6. Overall quality

The amount of time provided for each session is fifty (50) minutes. Please keep this in mind when developing your proposal. Submit the outline on the second page of the Call for Papers and include a description of any handouts, video/audio tapes to:

Georgia Public Safety Training Center  
Attention to: Angela Bowen, Basic Training Division  
1000 Indian Springs Drive Forsyth, GA. 31029  
Phone (478) 993-4399 Fax (478) 993-4295  
abowen@gpstc.state.ga.us

**All Submissions Due April 1, 2009**

## 2009 Georgia Emergency Communications Conference Call for Papers Submission Form

Yes! I would like to submit my original program idea for The 2009 Georgia Emergency Communications Conference.

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Company/Agency: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Co-Presenters (if any): \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_ Company: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_ Company: \_\_\_\_\_

Name: \_\_\_\_\_ Title: \_\_\_\_\_ Company: \_\_\_\_\_

The presentation is submitted for the following topics

[List of Topics]

- |  |  |
|--|--|
| <input type="checkbox"/> Emergency Communications First-level Operations | <input type="checkbox"/> Effective Practices/ National Standards |
| <input type="checkbox"/> Training, Career and Personal Development       | <input type="checkbox"/> Life-Work Balance                       |
| <input type="checkbox"/> Technology and Technological Topics             | <input type="checkbox"/> Supervisory and Management              |

My presentation title and 25 word description of the topic:

Guarantees of what an attendee will learn by attending your session:

- 1.
- 2.
- 3.

Probable audio-visual requirements:

Describe your experience in making presentations to groups — name of event, frequency, length of presentation, size of audience (use a separate piece of paper if necessary):

All information must be completed. You may copy this form for multiple entries. If chosen, your submitted copy, with the GECCC reserving the right to edit, will be reprinted in The 2009 Georgia Emergency Communications Conference marketing materials and on-site programs.

**SUBMISSION DEADLINE IS April 1, 2009.**

# The Classic City...Athens, Georgia

Athens in the fall. There is nothing like it. This charming city, home of the University of Georgia, is one of the crown jewels of the State. As the official visitors guide, Athens is a hip town where you can “let your hair down and let your mind run free through historic southern streets pulsing with creative energy.”

Athens offers an eclectic mix of culture, from art galleries, foreign film screenings, and the State Botanical Gardens to funky boutiques and a legendary nightlife.

The sidewalks are wide and pedestrian friendly, making Athens the perfect place for a walking tour. You can even download the Athens Music Walking Tour from [www.visitathensga.com](http://www.visitathensga.com). This tour will take you on a 28-stop self-guided tour around the “most significant spots in Athens’s rich musical heritage.”



Check out the great restaurants that offer everything from burgers and fries to fine dining. You can eat in the same spots that hosted legendary bands R.E.M., the B-52’s, Widespread Panic, the Indigo Girls, and others. As the birthplace of modern alternative rock and New Wave, the Athens music scene is second to none.

Of Course, no one can think of Athens without thinking of football. The University of Georgia, the first state-chartered university in the country is the administer of the famed Peabody Journalism award, home of the most successful gymnastics program in the NCAA, and the greatest place to join 93,000 of your closest friends on a Saturday afternoon. The University of Georgia is an amazing campus that offers museums and great people watching.

Is shopping a favorite pastime? The Georgia Square Mall offers over 100 specialty shops and major department stores. Downtown Athens offers unique boutiques, handmade jewelry shops, pottery and glass stores and other one-of-a-kind places.

Join us in Athens, where the motto is “Life Unleashed!”



# Your Joint Conference Committee

**Carolyn Hunter, Georgia APCO President**  
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**Marcus Tomlin, Conference Co-Chair/ Vendor Liaison**  
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**Lynn Smith, Treasurer**  
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